



Terms and Conditions

A ticket to RESET at the live event includes access to all speaker sessions at the Overseas Passenger Terminal. A ticket also includes all refreshment breaks, a networking lunch and networking drinks. One delegate ticket is entry for one person only, passes cannot be shared. Organiser's reserve the right to deny entry to anyone not registered. A **RESET** Streaming Ticket includes online access to all speaker sessions via our streaming service with exclusive online content.

All guests will be required to check-in on arrival and will be required to have a digital or printed version of their ticket.

Payment and Discounts

The AANA member discounted registration price is only applicable if the company/s the delegate representative's is/are members of AANA at the time of registration. Payment in full is required at the time of registration. If you would like to be invoiced and pay via bank transfer please contact AANA at reset@aana.com.au. Payment of invoice is due within 7 days of registration and must be received prior to the event or attendance may be denied. All prices quoted are exclusive of GST. A credit card processing fee of 2.5% will apply to all Visa & Mastercard and an additional 1.1% fee for AMEX will be charged. Please note registrations made within 7 days of the event can only be paid via credit card.

Refund and Cancellation Policy

If you're unable to attend the event, we are not able to issue a refund but we happily manage a name transfer. Please email us at reset@aana.com.au.

Should the live event need to be cancelled due to a force majeure event, the streamed event will still go ahead. All live ticket holders will be able to transfer to streamed tickets and the cost difference can either be refunded, credited to the next RESET Live event or gifted to charity.

A substitute delegate is welcome at any time provided the request is made in writing to reset@aana.com.au.

Organisers Rights

The AANA endeavours to ensure the conference programme and speaker line-up is correct at the time of the event. The full programme will be distributed to attendees at the event. AANA reserves the right to alter the programme prior to the event without notice. We also reserve the right to cancel or postpone this event due to any unforeseen circumstances in which case full refunds will be issued. The AANA reserves the right to deny access to any individual that engages in or is alleged to engage in practices that are considered unprofessional and inappropriate for a business conference. We reserve the right to deny access to delegates that may affect the client / vendor ratio of attendance in favour of the interests of sponsors and commercial partners of the event. In registering for this event, delegates grant permission to the AANA to take and to have full and free use of video/photographs containing their image/likeness for promotional use. Should a delegate not agree to the above image release, they must advise reset@aana.com.au.

Privacy Disclosure

We take your privacy seriously. Information collected on this registration will be held in the strictest of confidence on a secure database. This information may be used in order to contact you regarding future events, product development and services offered. If you do not wish to be contacted please email reset@aana.com.au.